



Trouble shooting for faulty zoom-function:

1. Please disconnect the Blue and White ribbon remarked in ⑤ and connect again, then unplug the power supply and switch on.
2. If the zoom function still doesn't work properly, please kindly operate according to ①②③ in turn, then unplug the power supply and switch on. If ①-③ is abnormal that indicates there's something wrong with 12D retractor collar, which connects the PTZ with camera.
3. If the zoom function still doesn't work properly, please kindly reset the ④⑤ then unplug the power supply and switch on.
4. If the zoom function still doesn't work properly, please kindly check the ②-④ (the same color connects with each other). If ②-④ is abnormal that indicates you have to change one new 1.25-6P wire.